



**Montserrat Utilities Limited**  
**P.O. Box 16, MSR1110, Montserrat, W.I.**  
 Tel: (664) 491-2441/2527 Fax: (664) 491-3143  
 Email: mul@mul.ms

**APPLICATION FOR A SUPPLY OF ELECTRICITY/WATER**

**APPLICATION #: MUL Ref No. / /**

**NAME OF CUSTOMER:**

**SERVICE ADDRESS:**

**Email ADDRESS:**

**NAME OF NEAREST COMSUMER:**

**CONTACT #:** (Mobile) \_\_\_\_\_ (Work) \_\_\_\_\_ (Home) \_\_\_\_\_

**TYPE OF SERVICE REQUESTED:**  **ELECTRICITY**  **WATER**

**CLASS OF SERVICE REQUIRED:**  **DOMESTIC**  **COMMERCIAL**

**DESCRIPTION OF SERVICE:**  **TEMPORARY**  **PERMANENT**  **BUILDING**

**CATEGORY OF SERVICE REQUESTED:**

**NEW SUPPLY**  **RECONNECTION**  **CHANGE OF OWNERSHIP/TENANT**

**I hereby agree to pay all charges and cost in respect of this service payable under the Utilities Regulations and all water and electricity consumed on the premised thereafter.**

**SIGNATURE OF APPLICANT:** \_\_\_\_\_

**DATE:** \_\_\_ / \_\_\_ / \_\_\_

**OFFICIAL USE**

**MUL Ref No. / /**

**PART 1**

**DETAILS OF CONNECTION**

Floor area sq.ft. \_\_\_\_\_ Type of service: \_\_\_\_\_ Est. Load \_\_\_\_\_

Volts \_\_\_\_\_ Phase \_\_\_\_\_ Distance from L.V. \_\_\_\_\_

Pole required  Yes  No Capital Cont. \$ \_\_\_\_\_

**Approved By:** \_\_\_\_\_ Date \_\_\_\_\_  
 (T&D Supt.)

**Approved By:** \_\_\_\_\_ Date \_\_\_\_\_  
 (Man. Elec)

**PART 2**

**CUSTOMER SERVICES**

**One Ac#** (Individual water) Individual Electricity

**Connection Fee** \_\_\_\_\_ **Reconnection Fee** \_\_\_\_\_ **Customer Deposit** \_\_\_\_\_

**Connection Fee** \_\_\_\_\_ **Reconnection Fee** \_\_\_\_\_ **Customer Deposit** \_\_\_\_\_

**Processed by:** \_\_\_\_\_ Date \_\_\_\_\_ **Approved by:** \_\_\_\_\_ Date \_\_\_\_\_  
 (CS Clerk) (CS Officer/Accountant)

**PART 3**  
**CASHIER**

**Connection Fee** \_\_\_\_\_ **Reconnection Fee** \_\_\_\_\_ **Customer Deposit** \_\_\_\_\_  
(Receipt #) (Receipt #) (Receipt #)

**Connection Fee** \_\_\_\_\_ **Reconnection Fee** \_\_\_\_\_ **Customer Deposit** \_\_\_\_\_  
(Receipt #) (Receipt #) (Receipt #)

**Processed by:** \_\_\_\_\_ **Date** \_\_\_\_\_ **Approved by:** \_\_\_\_\_ **Date** \_\_\_\_\_  
(Cashier) (CS Officer/Accountant)



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### INSTALLATION REQUIREMENTS

#### Customers are required to provide the following: -

1. Proof of ownership of the property. (Bill of sale & or certificate of title)
2. Proof of identity (Passport, Driver's License & or Social Security card).
3. For corporate bodies, an application on the company's letterhead, signed by at least one director and the company's secretary and the company's seal affixed thereto with the submission of a copy of the Certificate of Incorporation.
4. A minimum deposit of \$100 is required for water applications and \$300 for electricity applications.

**THE CONSUMER MUST INSTALL A STANDPIPE ON THE PREMISES TO BE SERVED BEFORE CONNECTION IS MADE. However, a standpipe is not required if the house/building is already constructed and has provisions for water connection.**

- **The pipe leading to the standpipe must be close to the boundary where the meter would be installed.**
- **Consumers must ensure, prior to be connected to the main supply that the pipe installation, valve and taps throughout their premises are in good sound condition and capable of withstanding the pressure prevailing throughout the distribution system.**
- **In the case of a temporary supply: - the consumer should have their electrician erect a structure to accept the supply. The consumer should then make an application at the Physical Planning Unit to have this structure inspected and return the certificate issued to MUL.**
- **In the case of a permanent supply: - the consumer should have their electrician make an application at the Physical Planning Unit to have their property inspected and then return the certificate issued to MUL.**
- **Please be advised that in both scenarios that the structure must be in accordance with MUL's standards.**

#### GENERAL NOTES:

- If a meter, ceases to indicate correctly, the quantity of water passing through it, or is removed for the purpose of repair, renewal or other reason, the authority shall estimate and charge for the quantity incorrectly indicated or which the meter has failed to indicate according to the quantity indicated subsequently or previously.
- The responsibility of the Montserrat Utilities Limited ends at the meter and Consumers are responsible for all water used or wasted after it has passed the meter. Whether such waste is caused through the burst meter or otherwise. Consumers are advised to check their meter reading from time to time, and in the event of any irregularities, report the matter immediately to the Montserrat Utilities Limited Office.
- The consumer is responsible for the safe custody of the meter, also the cost of restoration or replacement of any meter damaged by fire or accident.
- No person, except an authorized servant of the Utility shall disconnect, remove or otherwise interfere or tamper with a meter.
- Once the building is completed, the customer is required to notify Montserrat Utilities Limited Services (MUL) of the same so that the rate could be changed.

**INSTALLATIONS CONNECTED WITHOUT AN INSPECTION ARE ILLEGAL AND UNSAFE. PLEASE BE REMINDED THAT A TEMPORARY SUPPLY IS ONLY TO BE USED FOR CONSTRUCTION PURPOSES AND MUST BE REAPPLIED FOR AFTER A SIX MONTHS PERIOD. FAILURE TO COMPLY WILL RESULT IN A DISCONNECTION OF THE SUPPLY.**

- Deposits will be reviewed within six (6) months of signing a contract. Thereafter, the customer will be required to upgrade any deposit not equivalent to a 60 days' bill for residential service and 90 days bill for commercial service.
- Deposits will be applied to the final bill on termination of the contract. Thereafter, any outstanding balances will be refunded to the Applicant.
- The permission of the owner/landlord, or his agent (notarized letter of consent or executed Tenancy Agreement) is required for connection.
- The Signee hereby applies for electricity, to be connected, supplies and charged in accordance with the Electricity Supply Ordinance and the Company's General Conditions of Supply which have been seen and carefully read and all such further or amended regulations as may be made from time to time by the Company, in as full a manner as if the same were in force at the date hereof.
- The Signee agree to grant the Company, free of charge, all necessary rights-of-way and easements for the purpose of such supply, including all necessary facilities for erecting, laying and attaching electric lines to the land (s) or premises and for felling, cutting, trimming and lopping of trees and shrubs, and that every such electrical lines shall remain the property of the Company, which shall be entitled to connect other consumers thereto, and shall be responsible for the repair and maintenance thereof during the continuance of the supply hereto applied for.